



El modelo asistencial en Inglaterra

Nuno Santos Lopes
Director of Research, Innovation and
Community Engagement

01/02/2024





**Residential
Homes**

**Nursing
Homes**

- Mixed
- Mental Health
- Learning Disabilities

Regulator



Nightingale Hammerson
Annual Report and Financial Statements

30 September 2022



Inspections

[illegible]

Nightingale Hammerson
Nightingale House

Inspection report

105 Nightingale Lane
Wandsworth Common
London
SW12 8NB

Tel: 02086733495
Website: www.nightingalehouse.org.uk

Date of inspection visit:
28 September 2022
29 September 2022
03 October 2022

Date of publication:
16 January 2023

Ratings

Overall rating for this service

Outstanding ☆

Is the service safe?

Good

Is the service effective?

Good

Is the service caring?

Outstanding

Is the service responsive?

Outstanding

Is the service well-led?

Outstanding 



Nightingale Hammerson
Hammerson House

Inspection report

50A The Bishops Avenue
London
N2 0BE

Website: www.nightingalehammerson.org

Date of inspection visit:
04 May 2022

Date of publication:
26 May 2022

Ratings

Overall rating for this service

Good ●

Is the service safe?

Good 

Is the service effective?

Good

Is the service caring?

Good 

Is the service responsive?

Good 

Is the service well-led?

Good

Inspections



Mrs Elizabeth McManus

Last rated
15 May 2021

St Georges Nursing Home



Are services



The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-110046629>. We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder.



Platinum Care Homes (Stanwell) Limited

Last rated
3 March 2023

Church View Care Home



Are services



The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-8479506868>. We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder.

Staffing ratios



[Home](#) > [Guidance for providers](#) > [Regulations for service providers and managers](#) > Regulation 18: Staffing

Regulation 18: Staffing

Page last updated: 11 August 2023 **Categories:** Organisations we regulate

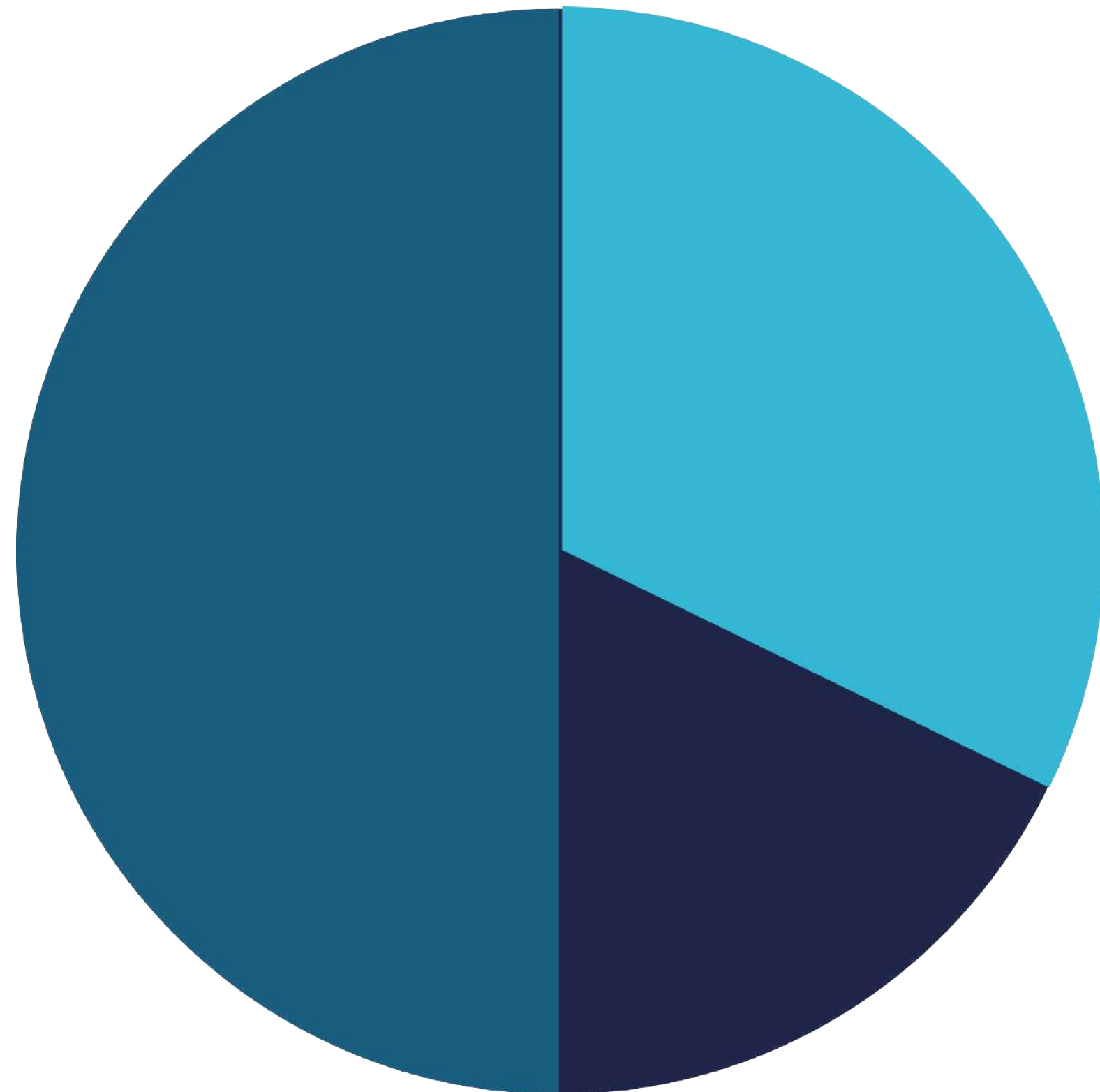
Health and Social Care Act 2008 (Regulated Activities) Regulations 2014: Regulation 18

1. Sufficient numbers of suitably qualified, competent, skilled and experienced persons must be deployed in order to meet the requirements of this Part.

Staffing ratios

5. Nursing Dementia Households					
		Staff Ladder	Hrs per day	All inclusive rate /hr	16-20 Res
				£	
	Early Shift	Health Care Assistant	6.5	12.57	5
		Assistant Practitioner	6.5	14.83	1
		Nurse	6.5	24.34	1
				-	
	Late Shift	Health Care Assistant	6.5	12.57	5
		Assistant Practitioner	6.5	14.83	1
		Nurse	6.5	24.34	1
				-	
	Night Shift	Health Care Assistant	11.75	12.57	4
		Assistant Practitioner	11.75	14.83	0
		Nurse	11.75	24.34	1
				-	
		Household Manager	37.5	25.13	0.5

Sources of Funding



**Local Authority
Social Services**



**NHS (National Health Service)
E.g. Discharge to assess**



**Private
Charitable**

Average Weekly Costs

Region	Residential Care Costs Per Week	Nursing Care Costs Per Week	Residential Dementia Care Costs Per Week	Nursing Dementia Care Costs Per Week	Respite Care Costs Per Week
<u>London</u>	£1,118	£1,230	£1,165	£1,282	£1,191
<u>England</u>	£926	£1,024	£954	£1,034	£971

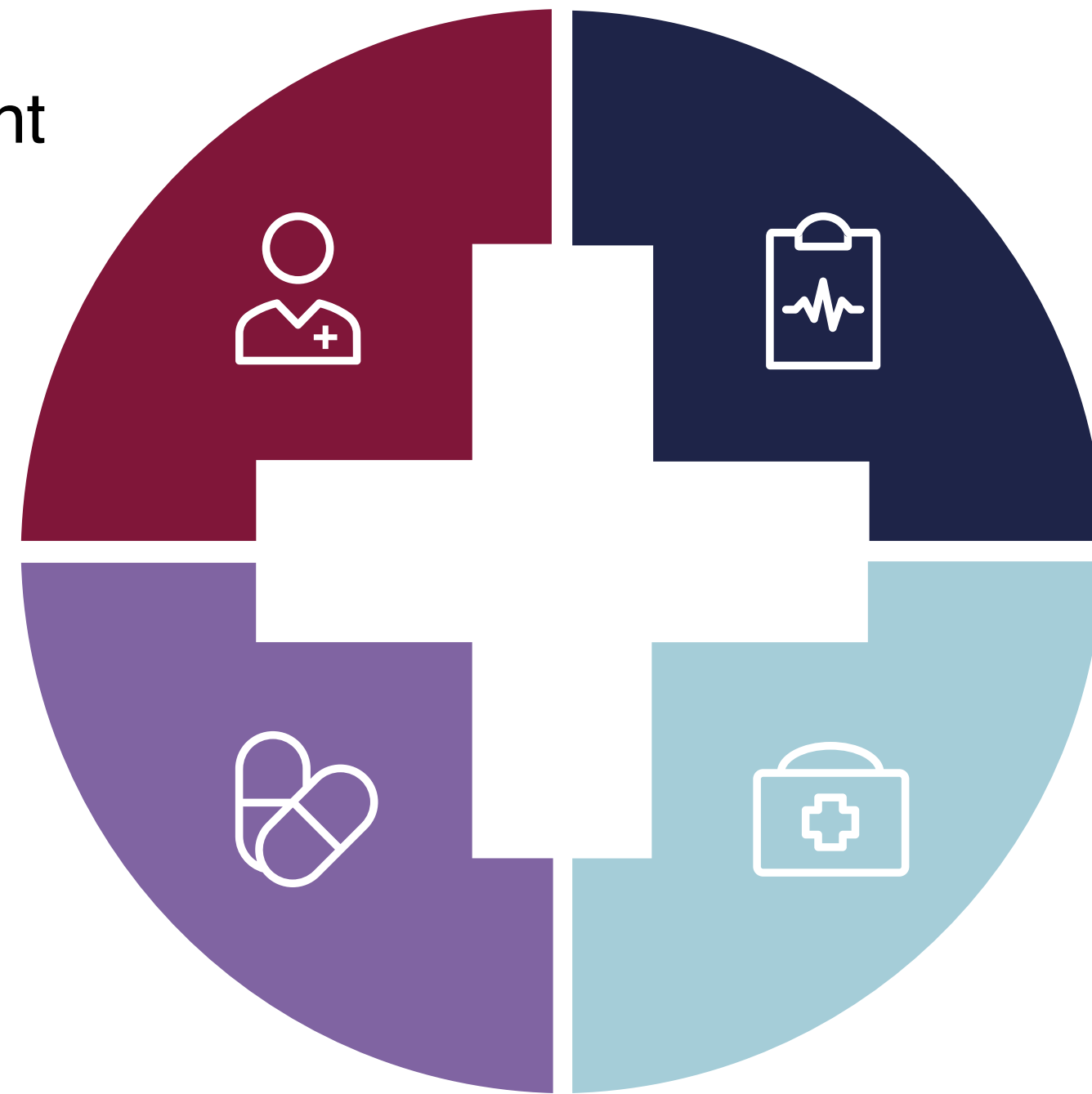
Nightingale Hammerson



Our Holistic Approach

Care for the Resident

Understand the needs of the ones
around the Resident
Relatives, team members, stakeholders...



Research

Education



Care for the Resident

- Relationship Centred Care approach
- Understand residents' needs and feedback
- Evidence based approach
- To have the right people with the right values



Understand the needs of the ones around the Resident

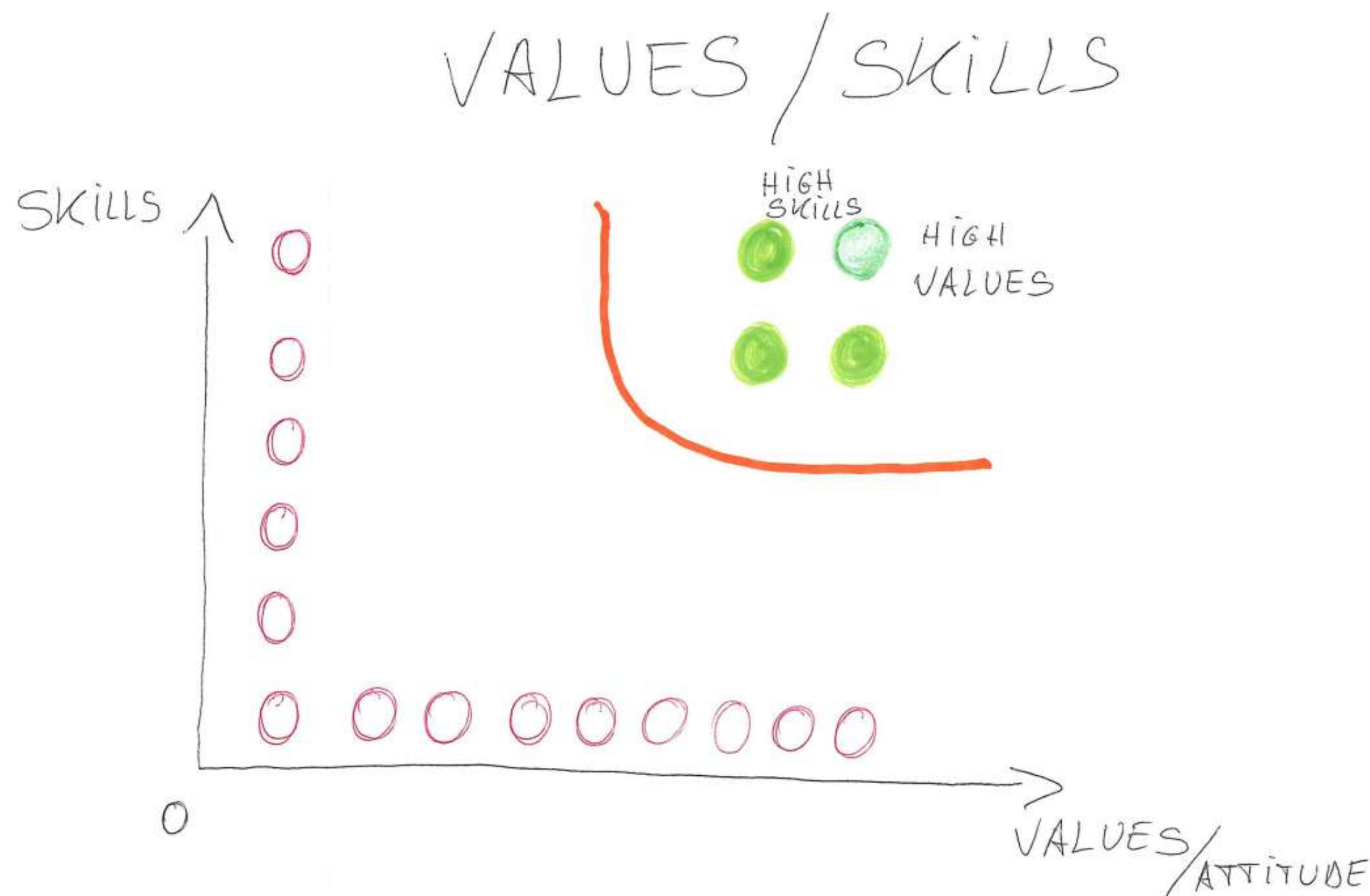


RELATIVES AND STAKEHOLDERS

- Listen to the relatives (informal, formal, surveys)
- Understand and act on the findings from the inspections
- Feedback from Local Authorities, ICBs and other key providers



Understand the needs of the ones around the Resident



Understand the needs of the ones around the Resident

Investment in our Team:

- Nursing Associates and Nurses
- Health & Social Care Qualifications
- Advanced Nurse Practitioner
- Placement of the Year 2020 by City University
- Non-Clinical Manager of the Year Nursing Times Workforce Awards



2022



Education




**nightingale
hammerson**

CARE HOME
EDUCATION CENTRE



- Understand the Teams' educational needs and potential
 - Nurses, AHPs, HCAs, Doctors...
- Review/implement educational programmes
 - Initially internal and afterwards external



Research



Care Home RESEARCH FORUM 2023

Wednesday 29 November 2023
Hammerson House, Wohl Campus
50A The Bishops Avenue, London N2 0BE



Research

- What are the benefits the research studies are bringing to the Team and its services users?
- How are we engaging with Researchers and Universities?
- Research Strategy to build a culture of excellence



Achievements

Inspected and rated

Outstanding

Care Quality Commission



NIHR | Clinical Research Network
South London

A great variety of topics require research, and the social care sector needs researchers to invest more time within the sector to help us to challenge the status quo and shape government policy to provide the right level of support to our communities in the coming decades.



Nuno Santos Lopes
Director of Research, Innovation and Community Engagement
Nightingale Hammerson

Endorsed Provider
Valid until 02/2024

the **gold standards** framework

Accredited Platinum

care home
RESEARCH FORUM 2023

Wednesday 29 November 2023
Hammerson House, Wohl Campus
50A The Bishops Avenue, London N2 0BE

Please join us at our annual conference and explore the future of care and the importance of research in care homes with Nightingale Hammerson; leading experts in the provision of residential, nursing, dementia and palliative care.

Tickets £30.00
Students £20.00

- Open to all Care Professionals, Researchers, Students, Care Home Residents and Relatives
- Registration: open from 9am
- Event: 9.30am to 4pm
- Morning and afternoon refreshments and buffet lunch served
- Nearest tube: East Finchley (15 minute walk), parking is available on The Bishops Avenue
- Hybrid: In-person or online



For more information and to book tickets nightingalehammerson.org/chrf2023
For any queries, please contact research@nightingalehammerson.org

Speakers and presentations:

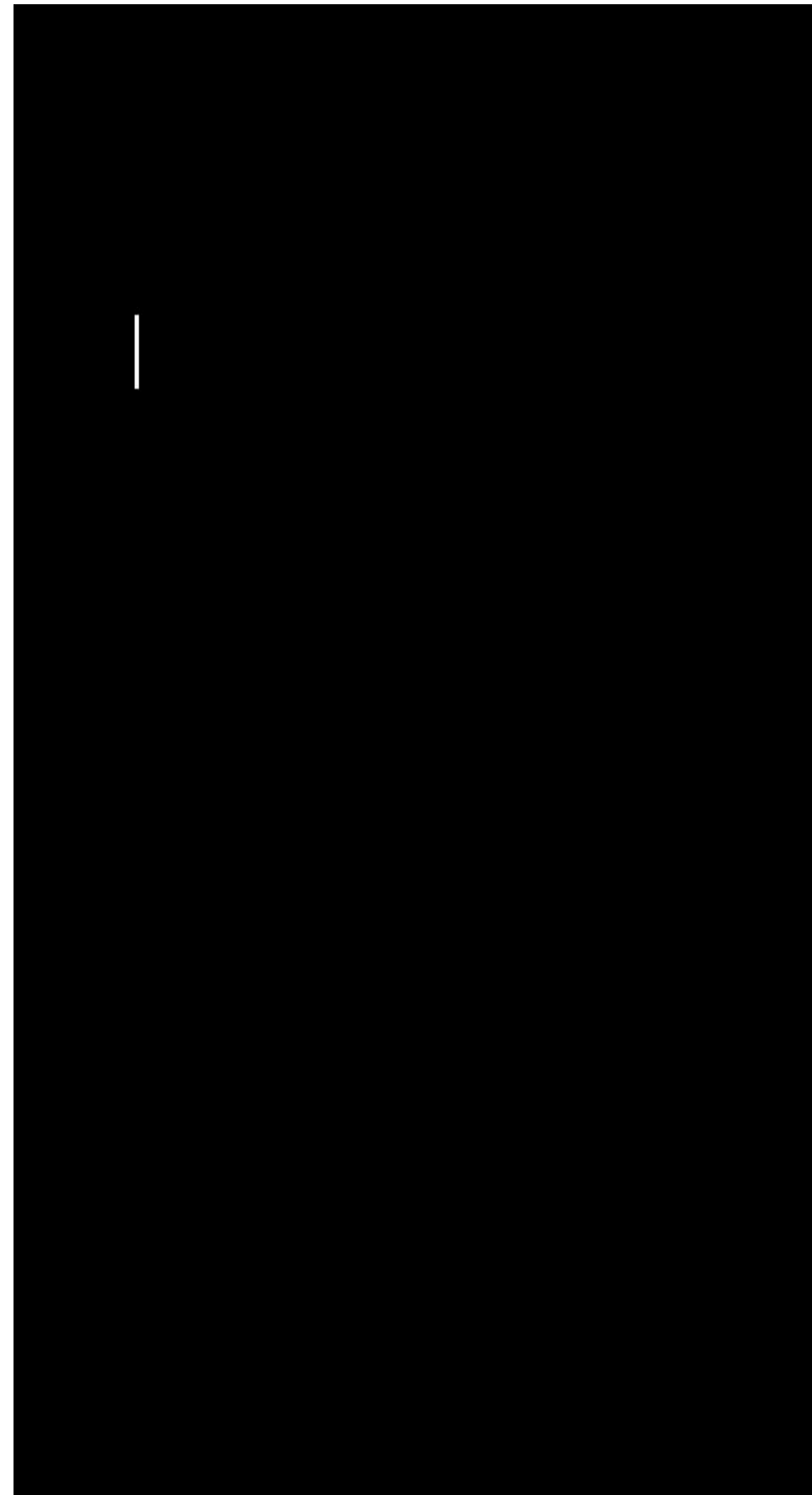
- Deborah Sturdy** RN MSc (Econ), CBE
Chief Nurse for Adult Social Care
‘Social Care Nursing - Untapping the research potential’
- Dr Andrew Sommerlad**
Associate Professor, UCL Division of Psychiatry and Consultant Psychiatrist, Islington Memory Service
‘Caring through social connection - The SONNET study’
- Judith Ish-Horowitz** MBE
Co-founder and Director, Apples and Honey Nightingale CIC
‘L’Dor vaDor: from small beginnings to societal change, developments in the field of Intergenerational Practice’
- Prof Rowan Harwood**
Professor and Consultant Geriatrician, University of Nottingham
‘Can exercise stop dementia?’
- Dr Kritika Sami**
Senior Research Fellow, NIHR Health & Social Care Workforce Research Unit, King’s College London
‘Is there an optimal time to move to a care home?’
- Raphael Wittenberg**
Associate Professorial Research Fellow, Care Policy and Evaluation Centre, London School of Economics and Political Science
‘Funding of long-term care for older people’
- Dr Ally Tomlins**
Consultant Clinical Psychologist
‘Non-pharmacological support for people living with dementia’

Registered Charity 307315

north central london
TRAINING HUB

NCL Valued Awards 2023

Intergenerational activities



Thank You

“

From the Chief Executive to the Security Guards on the door and every single member of Nightingale House, I am made to feel part of this incredible Family. The care for my husband Paul and myself is exceptional. Everyone goes above and beyond.”

SANDRA L, NIGHTINGALE
HOUSE RELATIVE





Nuno Santos Lopes

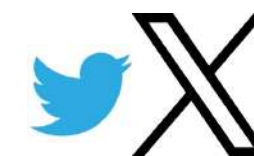
nlopes@nightingalehammerson.org



NightingaleHammerson



NightingaleHammerson



@NGHHammerson



@nightingalehammerson1

www.nightingalehammerson.org